



**GLENDALE
INTERNATIONAL
SCHOOL**

Stay Connected: Your Guide to Glendale School Platforms

At Glendale International School, we use digital platforms and communication channels to keep you connected with your child's learning and manage school services efficiently:

1. Toddle – Your Window into the Classroom

Toddle is our communication platform that keeps you updated on your child's learning journey. Through Toddle you can:

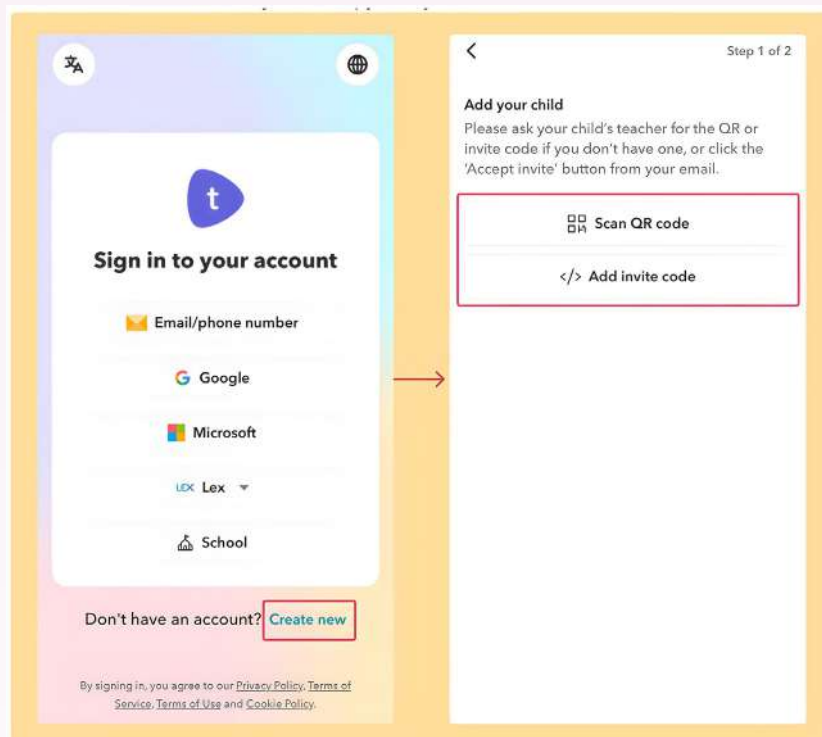
- View updates and snapshots of classroom learning
- Communicate directly with your child's teachers
- Receive notifications for class and school announcements

Sign up for first time users on the Toddle app

a. Download the Toddle Family App from the Appstore (iOS users) or the Play Store (Android users) on your mobile device or iPad:



- b. Once you open the Toddle Family app, you can sign up to create a new account by selecting the Create new option on the Family login screen.
- c. You will be prompted to scan the QR code or enter the family invite code. You can find this information in the family invite copy that you would have received from the school.

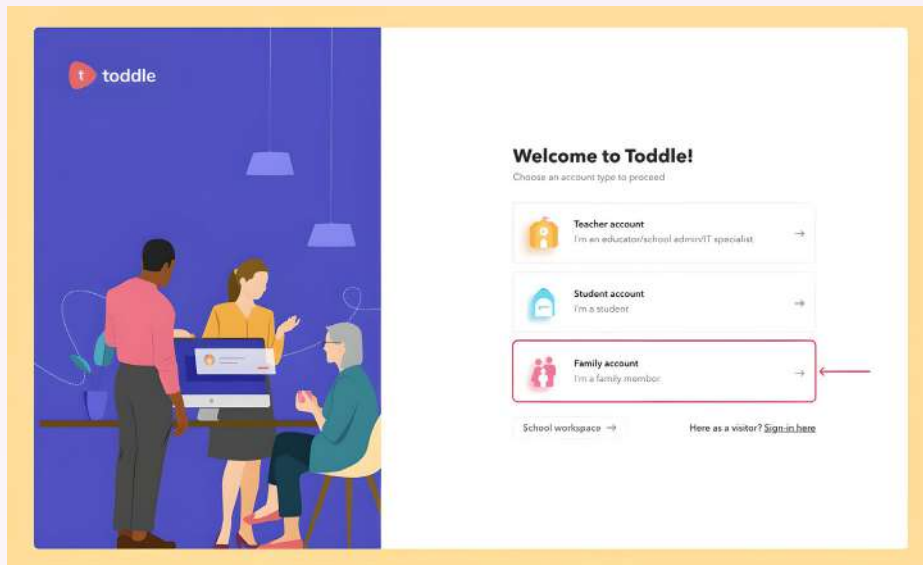


- d. Next, fill in your email id, first and last name, and click on Get OTP via email. Finally, enter the OTP that will be sent by Toddle to the email id provided by you and click on Verify OTP and sign up.
- e. Once the OTP is successfully verified, you will be directed to your Toddle home-page. Here, you can celebrate your child's learning moments, communicate with teachers, receive announcements and updates from the school, and much more.

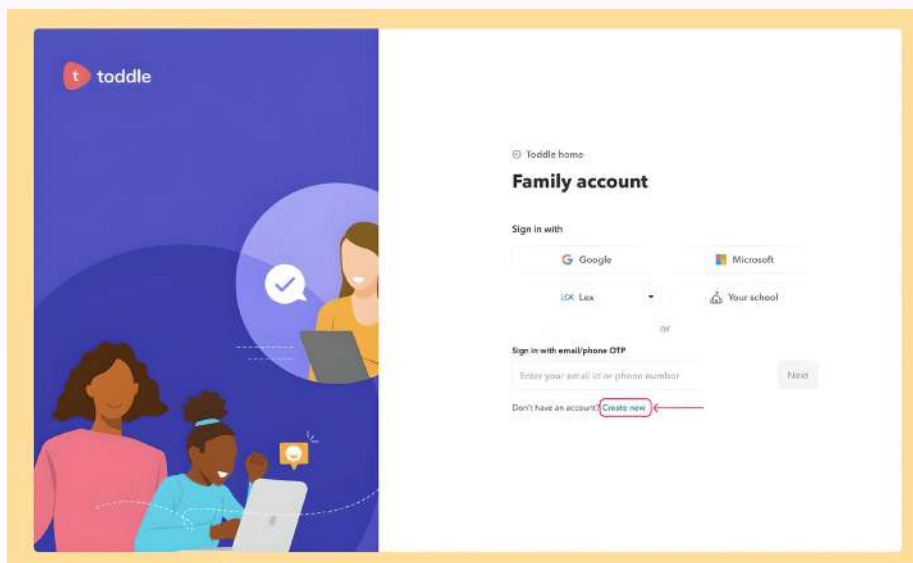


Sign up for the first-time users on Toddle web

- a. Head to web.toddleapp.com and click on Family account.



- b. Once you open the Toddle Family web, you can sign up for a new account by selecting the Create new option on the Family login screen.





- c. You will be prompted to enter the family invite code. You can find this information in the family invite copy received from the school. Click on Continue once you enter the family invite code.

toddle

Family account Step 1 of 2

Create your Toddle account

Please ask your child's teacher for the invite code, if you don't have one.

→ Enter your family invite code Continue

By signing in, you agree to our [Privacy Policy](#), [Terms of Service](#), [Terms of Use](#) and [Cookie Policy](#)

- d. Next, you are required to fill in your email id, first name, and last name.

toddle

Family account Step 2 of 2

Create your Toddle account

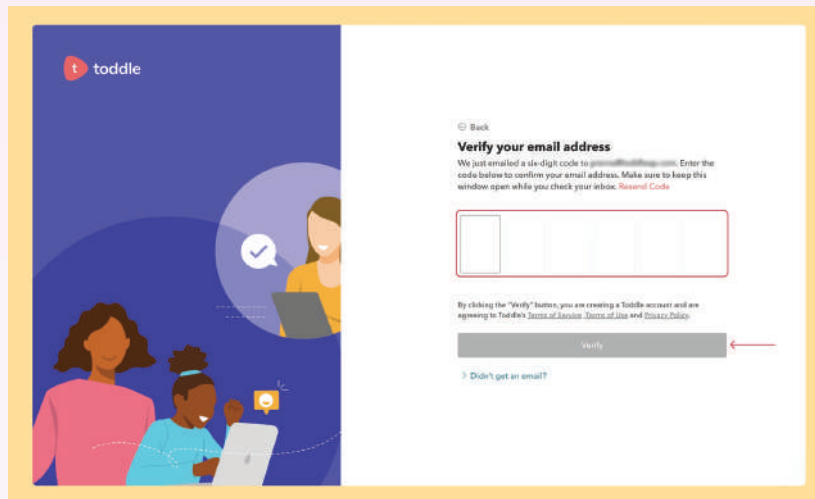
View and celebrate your child's learning moments, communicate with teachers and receive school updates, all from your Toddle account

Email ID*

First name* Last name*

Continue

e. You will be prompted to enter the family invite code. You can find this information in the family invite copy received from the school. Click on Continue once you enter the family invite code.



f. After successfully signing up, you will be directed to the Toddle dashboard. Here, you can celebrate your child's learning moments, communicate with teachers, receive announcements and updates from the school, and much more.

To know more about navigating Toddle as a family member, refer to [this](#) article.

2. My Glendale – Your Portal for Admin & Finance

My Glendale is used for all official school services and transactions, including:

E-Consents & Fee Payments: Provide digital approvals for field trips and events, then securely pay tuition and other school fees.

New to My Glendale? Easily pay fees and give e-consent in a few simple steps.

Please click on <https://glendale.myglobalschool.org/Dashboard> on (laptop) browser, and put your parent username password only. Kindly avoid using any other link or the myGlendale app. The above link is provided for secure payment.

If your myGlendale password is not working, you can reset the password yourself using the forgot password option.

Fee Payment & Receipts

1. Fee Payment:

- Navigate: Login > Fee > View Breakdown > Pay Selected Fees.
- Note: Partial payments are not allowed; the fee tab is non-editable.

2. View Invoice/Receipt:

- After payment (online or over the fee counter), the invoice/receipt is automatically sent to your primary registered email ID.
- To view manually:
Login > Fee > Fee History > View Invoice / View Receipt

Provide E-Consent for Your Child's Participation in Field Trips & School Events

Please click on <https://glendale.myglobalschool.org/Dashboard> on (laptop) browser, and put your parent username password only. Kindly avoid using any other link or the myGlendale app. The above link is provided for secure payment.

If your myGlendale password is not working, you can reset the password yourself using the forgot password option.

Accept E-Consent

- Go to the E-Consent tab or Home > Reminders.
- Click on the Event Title, then select your child's name.

 HOME

 CALENDAR

 ACADEMICS

 ATTENDANCE

 RESULTS

 FEES

Event Details

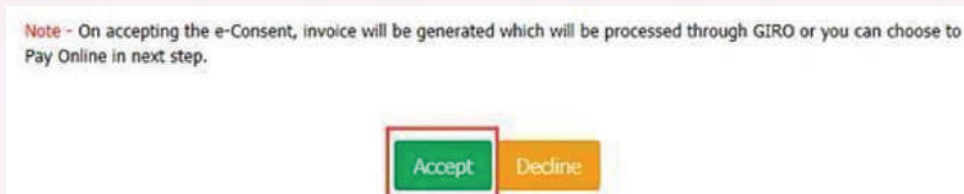
View information for

Aarna Anand

Sr. No.	Event Title	Event Date	Date Accepted	Status	Paid	Payment Date	Invoice Number
1	CB-Class Photography 2023-2024	13/04/2024	30/03/2024	Accepted	Yes	02/05/2024	I24037525
2	Field Trip Grade 3-5 Dubai Tour Al Shindagha Heritage Centre	29/05/2024		Pending	No		

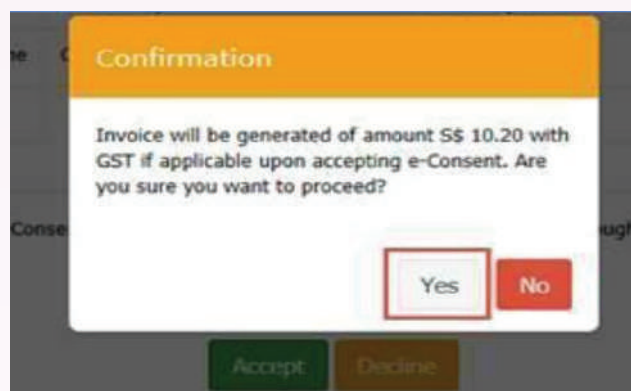


- Click Accept to approve the e-consent.



- A confirmation message will pop up—click Yes to proceed.

(If you click No, the invoice will not be generated.)



Pay the Invoice

- Click the Invoice Number to view it.
- Click the "Click here" link to pay online.
- On the Payment Gateway screen, press "Click here – Continue Checkout",
- enter your card details, and follow the instructions.
- After payment, you will receive a receipt.

View Receipt

- Login to My Glendale > Fees > select your child's name > Fee History > view receipt.



FAQ's :

- After clicking on Accept e-consent , the payment window got closed or I cannot view it
Solution : Please Click on fees and check for pending fees
- I am unable to logon to myglendale
- Make sure you are using your parent login credentials, which were provided at the time of admission
Do not use the MyGlendale app; try accessing the portal through a different browser or device
- If you're unable to log in, click "Forgot Password" to reset your credentials.
- Avoid entering your password incorrectly more than 2–3 times, as this may block your account

3. WhatsApp Groups – Quick Updates & Community Support

Parents can also join class WhatsApp groups for:

- Instant reminders and announcements
- Easy communication with teachers and other parents
- Sharing important updates and school notices in real time

4. Have a concern?

Raise a ticket at www.smartlearn.com and we will get in touch with you resolve it at the earliest. [Click](#) to know how to raise a ticket.

Keeping You Informed About Your Child's Learning

At Glendale International School, we use a variety of tools to support your child's learning and track progress. Along with Toddle and My Glendale, we also use **SONAR, NGRT and GL tests** for ongoing internal and external assessments. Additionally, **CAT4 is used during new admissions** for year 3 upwards to understand your child's learning profile and ensure they receive the right support from day one.